

Privacy Policy

Eldorado Digi World Service – Effective: May 2025

1. Introduction

This Privacy Policy explains how **Eldorado Digi World Service**, based in Dubai, United Arab Emirates (“Eldorado,” “we,” “us”), processes personal data when users access our website, app, or blockchain-based services. Protecting your data is important to us.

2. Data Controller

Eldorado Digi World Service FZCO

Dubai Silicon Oasis

Dubai, United Arab Emirates

Email: info@eldoradodigiworld.com

3. Data Collected

We only process personal data as necessary to provide our services. This includes in particular:

- **Identification data** (name, date of birth, nationality, country of residence)
 - **Contact information** (email address, wallet address)
 - **Verification documents** (e.g. ID copies, selfies – as part of KYC)
 - **Usage data** (logins, IP address, timestamps)
 - **Transaction data** (participation in token sales, staking, NFT plans, etc.)
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4. Purpose of Data Processing

Your personal data is processed for the following purposes:

- Identity and age verification (KYC)
 - Compliance with legal obligations (e.g. AML, FATF standards)
 - Management of user accounts and wallets
 - Fulfillment of contractual obligations (e.g. participation in token sales)
 - Security and prevention of abuse
 - Statistical analysis and technical optimization
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5. Data Sharing

Data may only be shared in the following scenarios:

- With **service providers or partners** who assist us with KYC/AML processes, cloud hosting, or payment processing (e.g. Sumsb, Chainalysis)
- With **government authorities** based on legal obligations (e.g. tax or regulatory authorities in the UAE)
- Within affiliated companies for project execution

We do not sell your data to third parties.

6. Data Retention

Personal data is only retained as long as required to fulfill contractual obligations or legal retention requirements (e.g. AML or commercial law). After that, the data is deleted or anonymized.

7. Data Security

We implement technical and organizational security measures in accordance with internationally recognized standards, including:

- Encryption (TLS/SSL)
 - Access controls
 - Firewalls & regular security audits
 - Separate processing of especially sensitive data (e.g. ID copies)
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8. Your Rights (Voluntarily Aligned with GDPR)

Although we are not directly subject to the EU GDPR, we voluntarily grant our users the following rights:

- **Access** to stored data
- **Correction** of inaccurate data
- **Deletion**, unless legal retention obligations apply
- **Restriction** of processing
- **Data portability** in a machine-readable format

To exercise these rights, simply email: **privacy@eldorado.io**

9. Cookies and Tracking

Our website uses essential cookies and, where applicable, analytics tools (e.g. Matomo, Google Analytics) to evaluate user behavior anonymously. You can disable cookies in your browser settings at any time.

10. Data Protection Officer

Since Eldorado currently has no established presence within the EU, the appointment of a Data Protection Officer is not legally required. Our privacy team is available at **privacy@eldorado.io** for all inquiries.

11. Changes to This Policy

Eldorado reserves the right to update this Privacy Policy at any time. The current version is always published on our website. The version in effect at the time of use is deemed applicable.