

Terms and Conditions

Effective: May 2025

Scope

These Terms and Conditions ("T&Cs") apply to all business relationships between users and Eldorado Digi World Service, based in Dubai, United Arab Emirates (hereinafter referred to as "Eldorado," "we," or "us"). They govern the use of the digital platform, the ELDO Token, and all related services. Deviating conditions of users shall not apply unless expressly confirmed in writing by us.

Service Description

Eldorado offers the following services via a decentralized platform:

- Acquisition, trading, and management of ELDO Tokens
 - Use of staking programs with various APY models
 - Participation in NFT-based digital retirement plans
 - Participation in governance via a Decentralized Autonomous Organization (DAO)
 - Access to educational content through the Eldorado Academy ("Learn-to-Earn")
 - Use of web and mobile applications for managing and interacting with the platform
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Registration, Identity Verification, and KYC/AML

3.1 Full access to the platform requires registration and identity verification ("Know Your Customer" - KYC).

3.2 Users agree to provide accurate and complete information required for KYC and Anti-Money Laundering (AML) purposes and to confirm such information upon request.

3.3 Eldorado reserves the right to reject or block users without justification if there are doubts about their identity or integrity.

Use of the ELDO Token

4.1 The ELDO Token is a utility token on the Solana blockchain. It is not a financial product within the meaning of national or international securities laws and does not grant any ownership, voting, or profit-sharing rights in the company.

4.2 The ELDO Token serves the following purposes:

- Payment of platform fees and contributions
 - Participation in governance processes
 - Access to exclusive functions and NFT retirement plans
 - Use as liquidity or collateral within DeFi protocols
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NFT-Based Retirement Plans

5.1 Users may deposit ELDO to create personalized non-fungible tokens (NFTs) representing their digital retirement savings.

5.2 These NFTs include individual parameters such as lock-up periods, target values, yield strategies, withdrawal rules, and inheritance settings.

5.3 Yield entitlement exists only within the limits of technical implementation. Early withdrawals may result in penalties.

Affiliate Program

6.1 Eldorado offers an optional affiliate program that allows registered users to refer new users to the platform.

6.2 Affiliate rewards are paid exclusively in ELDO Tokens and only upon successful verification and qualified purchases by referred users.

6.3 Manipulated or duplicate accounts will result in exclusion from the program.

6.4 Eldorado reserves the right to change or terminate the affiliate program at any time.

Refund Policy

7.1 Due to the digital nature of ELDO Tokens and market volatility, refunds are generally excluded.

7.2 By acquiring ELDO Tokens, users explicitly waive any statutory right of withdrawal under digital goods regulations.

7.3 In case of technical errors or duplicate transactions, refunds may be issued on a case-by-case basis upon review.

7.4 Refund requests must be submitted via the support form within 7 days of the transaction.

Participation Restrictions

8.1 Participation in token sales or specific programs may be restricted to certain countries, user groups, or whitelisted wallets.

- 8.2 Eldorado reserves the right to exclude participants from sales without justification.
 - 8.3 Automatic blocking applies in case of violations of KYC/AML requirements.
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Learn-to-Earn Program

- 9.1 Users can earn ELDO Tokens by participating in verified educational modules.
 - 9.2 The reward model may be modified or terminated at any time.
 - 9.3 Users who attempt to manipulate the system (e.g., using bots) will be excluded.
 - 9.4 Learning progress and rewards are non-transferable.
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Staking Terms

- 10.1 Staking rewards (APY) are subject to market conditions and may be adjusted at any time.
 - 10.2 No user is entitled to a fixed interest rate.
 - 10.3 Any changes will be transparently published on the platform.
 - 10.4 Early withdrawal from fixed staking pools may result in penalties.
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Risks and Disclaimer of Liability

- 11.1 Use of the platform and its services is at the user's own risk. Participation in staking, NFT plans, DAO governance, or DeFi integrations involves significant risk.
 - 11.2 Eldorado provides no guarantee of value retention, performance, or availability of the ELDO Token.
 - 11.3 There is no obligation to list ELDO Tokens on centralized or decentralized exchanges.
 - 11.4 Smart contracts and platform functions are provided "as is" without warranty.
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Legal Notice

- 12.1 The ELDO Token is classified as a utility token and not as a security.
 - 12.2 These T&Cs do not constitute financial, tax, or legal advice.
 - 12.3 Users are responsible for ensuring the legal permissibility of token use in their jurisdiction.
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Governance and DAO

- 13.1 Platform changes and developments are governed via DAO voting. Proposals may be submitted and voted on by ELDO holders.
- 13.2 Eldorado reserves the right to intervene in exceptional cases to ensure platform stability.
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Data Protection

- 14.1 Eldorado stores personal data only to the extent required by law (e.g., for KYC).
- 14.2 Data is processed in accordance with the data protection laws of the United Arab Emirates. Disclosure occurs only where legally required.
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Final Provisions

- 15.1 The applicable law is that of the United Arab Emirates.
- 15.2 Place of jurisdiction is Dubai, unless mandatory legal provisions provide otherwise.
- 15.3 Eldorado reserves the right to amend these T&Cs at any time. The current version is published on the official website.
- 15.4 If any provision of these T&Cs is found to be invalid or unenforceable, the remaining provisions shall remain unaffected.

Reference: The technical and economic structure of the platform is described in the official Whitepaper, which is informative and non-binding.